

Referrals Terms

How does Deblock's referral program work?

Deblock allows its existing customers to refer people they know (each, an "Invitee") in order to obtain a reward, in the form of a sum of money or a quantity of crypto-assets credited to the referring customer's account (the "Sponsor").

The referral program is a continuous, always-on program (it is not run as time-limited campaigns).

To refer someone, the Sponsor must:

- open the Deblock app and go to the Referrals hub (accessible from the Profile tab);
- share their unique, personal referral code with potential Invitees, using the sharing option of their choice.

Each eligible Sponsor holds one active referral code at a time. The code is single-use: once it has been redeemed by an Invitee, it cannot be used again by another person.

What happens when an Invitee redeems a referral code?

When an Invitee redeems a Sponsor's referral code for the first time (via the Profile > Promo code section of the app), they immediately receive three (3) months of Deblock Premium, with auto-renewal enabled by default at Deblock's then-standard Premium pricing (auto-renewal starts from the 4th month, unless the Invitee cancels beforehand in the app).

An Invitee can redeem a code up to 14 days after their account was opened.

The Sponsor's reward is only triggered once the Invitee completes their first top-up of at least €5 in fiat currency on their Deblock account. Depending on the Sponsor's account, the reward will be either a fixed amount of crypto-assets or a fixed amount of cash, as indicated in the app; the form of the reward is determined by Deblock and is not selectable by the Sponsor.

Once a reward has been earned, the Sponsor's code is deactivated, and a new active referral code is automatically issued to them 24 hours later.



If an Invitee redeems a code but does not complete a top-up of at least €5 within 30 days of redemption, the referral expires and a new active code is automatically issued to the Sponsor, with no need for any action on their part.

What are the conditions to be met?

To benefit from the referral program as a Sponsor, the customer must have an account opened with Deblock, and this account must not be restricted or in the process of being closed.

To be eligible as an Invitee, and for the corresponding reward to be paid to the Sponsor, the Invitee must, among other things:

- never have held a Deblock account before, and install the Deblock app for the first time;
- open their account and complete KYC verification;
- use the Sponsor's referral code during or after onboarding;
- complete a first top-up of at least €5 in fiat currency (card topup, transfer, Paypal topup) on their account.

The account activation process needs to be completed without interruption.

A reward can only be earned once per verified physical identity (based on the Invitee's name and date of birth). An individual who has already benefited from the program, directly or indirectly, cannot generate a new reward for a Sponsor by opening an additional or new Deblock account.

Self-referrals (a customer using their own referral code, directly or via a third account they control) are not permitted and will not be rewarded.

Certain customers may not be eligible to participate in the program, whether as a Sponsor or as an Invitee..

A Sponsor may earn a maximum number of rewards over a rolling 30-day period, as determined by Deblock. Once this cap is reached, no further reward will be paid to the Sponsor until the following period, even if additional Invitees would otherwise be eligible.

The referral program is only available to customers located in the countries where Deblock operates within the European Economic Area, as may be updated from time to time.

How much can I earn by referring users?

The reward paid to a Sponsor is a fixed amount, either in crypto-assets or in cash, as indicated in the app. The applicable amount and form of reward may vary depending on the Sponsor's account and will be presented to the Sponsor in the Referrals hub.



What other general provisions apply?

Deblock reserves the right to interrupt or discontinue the referral program at any time, upon prior notice on its website (deblock.com) and/or in the app.

The payment of any reward, and the grant of the Premium benefit, is subject to verification by Deblock and is not guaranteed until all eligibility conditions set out in these Terms have been fulfilled and validated by Deblock.

Deblock reserves the right to permanently ban a Sponsor and/or an Invitee from the referral program, and to suspend or close their account at its sole discretion, in the case of abuse (including but not limited to verbal abuse towards any Deblock staff member), fraudulent activity, or any attempt to exploit, circumvent, or violate these Terms, including through the use of multiple accounts or fabricated identities.

Deblock reserves the right to amend these Terms at any time. Any changes will be communicated via the app or the website.